

# Two Rivers Supervisory Union

## Mobile Device Program FAQ's

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### **What are the goals of the program?**

TRSU makes a mobile device available for each K-12 student as their own personal learning device. Students will use this tool to help them better organize and facilitate their learning by continuously tracking their evidence of completion of content standards and transferable skills. Our move to Proficiency Based Education (PBE) will include your student creating a Personal Learning Plans (PLP) that will house their interests, goals and accomplishments. The computer is the best tool for collecting and analyzing all of this data. Vermont is one of many states remodeling the delivery of education. The customization of your student's education, driven by their learning styles, their interests and their achievements, will better prepare them for the changing world.

### **What is personalized learning?**

Personalized learning is the tailoring of learning activities to meet the individual interest and needs of each student. A personalized mobile device can help to facilitate this kind of learning.

Providing each student with a mobile device will:

- Provide a more flexible learning environment. Students will be able to learn anytime and anywhere.
- Enable students to progress in their learning at their individual pace.
- Enable students to play a larger role in managing their learning.
- Facilitate students' engagement in standards-based, authentic learning.
- Facilitate the transformation of the role of teachers from someone who delivers knowledge to someone who facilitates learning.

### **Who is eligible to receive a mobile device?**

- All students in K–12th grade who enroll in the program will be eligible to have a mobile device assigned to them for their use.
- To qualify to be issued a mobile device, charger, and protective case, students and parents must have signed their respective sections of the TRSU Expectations for the Responsible Use of Technology. Unacceptable use/activity may result in suspension or cancellation of eligibility.
- Devices will be issued after the Mobile Device Enrollment form has been completed and turned in (either in print or online).

### **Can students and parents opt out of receiving a mobile device?**

It is not mandatory that a student enroll in the program. Some students may prefer to use their own personal learning devices in school.

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### **Am I allowed to bring my own personal learning device to school?**

Students can bring their own mobile device to school at their own risk, just like any other personal item. We recommend that the student check in with our IT staff to be sure the device can operate correctly and safely on our network. Our IT staff does not service or support personal devices beyond correct and safe network access.

### **How do I prevent damage to my mobile device and accessories?**

Use the same common sense you would for care of any of your electronic devices. For example, avoid dropping the machine or dropping anything on the machine. Keep liquids or foods away from the machine. Mobile devices should not be exposed to inclement conditions. Extreme cold or heat can severely damage mobile devices. Mobile devices left in cars can suffer damage very quickly with extreme temperatures. Please keep your mobile device and accessories away from food, drink, glitter, glue, and pets.

### **What happens if the mobile device is damaged?**

It is expected that students use extreme care in keeping their mobile device and accessories in the best possible condition and out of harm's way. For mobile devices that regularly go home with the student, enrollment in the TRSU Device Loss or Damage Program will cover repair or replacement. If you are not enrolled in that program, or if damage/loss was intentional, the student will be referred to the designated school administrator to determine resolution.

### **What is the cost to students and their families to participate in the Mobile Device Program?**

Families may choose to participate in the TRSU Device Loss or Damage Program for \$25.00 (7-12) or \$10.00 (K-6) which will cover accidental damage or loss of the issued mobile device and accessories.

### **What are the insurance options for those who choose not to participate in the TRSU Device Loss or Damage Program fund?**

An insurance rider may be available through your homeowners or rental insurance for loss or theft. Device insurance can also be purchased online from the [Worth Ave Group](https://www.worthavegroup.com/product/laptop-insurance/) by selecting K-12 option and other desired coverages.

<https://www.worthavegroup.com/product/laptop-insurance/>

### **What are definitions for the types of damages?**

**Accidental:** A damage that occurs due to an accident out of the control of the individual. All accidents will be looked at on a case-by-case basis.

**Intentional:** The willful destruction or damaging of a mobile device. This may include but is not limited to: carvings on the surface, removing parts, use of unapproved accessories, or user attempted repairs.

### **What happens if the mobile device is lost or stolen?**

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It is the responsibility of the student to ensure the mobile device is always in a safe and secured location. Should a mobile device be stolen, the student must notify the designated school administrator and the local police department.

### **What happens if my mobile device is not working properly or I need help?**

Please bring the mobile device to the designated drop off site for your school for assessment and resolution. Resolutions will be completed in a timely manner so as not to interfere with school work and students may receive a loaner mobile device.

### **What if we do not have internet service at home?**

Students should let their teachers know they cannot access the Internet at home. Teachers will continue to modify assignments and make academic accommodations as needed. Numerous options are available for downloading or caching needed materials at school when online to be accessed when internet service is not available. Most students have time during the school day or after school to be online at the school.

Local internet providers offer reduced rate programs to qualifying families. Contact your phone, cable and/or TV service provider for more information.

The Affordable Connectivity Program is now available to help eligible American households connect to broadband. Please go to the website to see if you qualify.  
<https://www.affordableconnectivity.gov/>

### **Can a student take the mobile device in the summer?**

Students must turn in their assigned mobile device, charger, and case at the end of the school year for annual maintenance. Students can submit a request to keep their mobile device for the summer if they are involved in online courses, summer school, internships, or independent study projects. Approval from the Principal is required before leaving for the summer.

### **Who do I contact with other questions?**

School Principal or designated coordinator